



morningstar properties

10/12/2026

To Whom It May Concern,

I am writing to provide a reference for **Visual Concepts**, and Chris Green, based on our experience working together on projects at two Morningstar Storage locations in Charlotte, North Carolina.

Visual Concepts assisted with the installation of a new system at our West WT Harris location and also installed a surveillance camera at our Uptown facility. As with many technology and installation projects, we encountered some challenges during implementation that required additional attention and follow-up.

To their credit, the Visual Concepts team remained engaged throughout the process and worked diligently to address the issues that arose. They were responsive to our concerns, maintained open communication, and demonstrated a willingness to continue working toward a satisfactory resolution.

While the projects presented some challenges, I appreciated Visual Concepts' commitment to working through those issues and their willingness to remain engaged until solutions were implemented. Their team was responsive, professional, and dedicated to addressing concerns as they arose. Based on our experience, I can attest to their persistence, customer service, and genuine effort to support their clients and stand behind their work.

If you have any questions regarding our experience, please feel free to contact me.

Sincerely,

Morningstar Storage · Charlotte, NC

Public redacted copy - personal signature, sender name, and direct contact details removed.